

Customer Services Segment Teams

Contact	Contact Number	Customer
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ANNETTE WESLEY	250-952-8465	DIRECTOR, CUSTOMER SERVICES
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Central Agency

Judy Heide, CRM	250 952-8398
Val Gullekson, CRM	250-952-8780
Joanne Sapala, CRM	250 952-4837
Haydee Oord, CSA	250 952-4850
Teresa Husu, CSA	250 952-4852

Kathleen Staniforth	Teresa Husu	ELECTION BRITISH COLUMBIA
Kathleen Staniforth	Teresa Husu	OFFICE OF THE MERIT COMMISSIONER
Kathleen Staniforth	Teresa Husu	OFFICE OF THE CONFLICT OF INTEREST COMMISSIONER
Kathleen Staniforth	Teresa Husu	OFFICE OF THE POLICE COMMISSIONER
Kathleen Staniforth	Teresa Husu	OMBUDSMAN
Kathleen Staniforth	Teresa Husu	INFORMATION AND PRIVACY COMMISSIONER
Kathleen Staniforth	Teresa Husu	AUDITOR GENERAL
Kathleen Staniforth	Teresa Husu	LEGISLATIVE ASSEMBLY

Caitlin Perry, UA	250 952-8320
Susan Nemeth, UA Business Lead	250 952-8563
Colin McPherson, CSA	250-952-5421

Judy Heide	Haydee Oord	LABOUR
Judy Heide	Haydee Oord	OFFICE OF THE PREMIER
Judy Heide	Haydee Oord	FINANCE

Joanne Sapala	Jennifer Lindley	CITIZENS SERVICES
Joanne Sapala	Jennifer Lindley	PUBLIC AFFAIRS BUREAU
Joanne Sapala	Jennifer Lindley	BC PUBLIC SERVICE AGENCY
Joanne Sapala	Jennifer Lindley	PACIFIC CARBON TRUST

Business and Economy

Joanne Sapala, CRM	250 952-4837
Sandi Chalmers, CRM	604-660-3653
Neil Saxon, CRM	250-952-4831
Todd Lidstone, CRM	250-952-8341
Teresa Husu, CSA	250 952-4852
Monique Waters, CSA	250-952-4815
Kelly Hugli, CSA	250-952-4814
Jennifer Lindley, CSA	250 952-8577

Joanne Sapala	Jennifer Lindley	BRITISH COLUMBIA PENSION CORPORATION
Joanne Sapala	Jennifer Lindley	IBM
Joanne Sapala	Jennifer Lindley	ROYAL CANADIAN LEGION
Joanne Sapala	Jennifer Lindley	TELUS

Neil Saxon	Teresa Husu	ENERGY, MINES AND PETROLEUM RESOURCES
Neil Saxon	Teresa Husu	SMALL BUSINESS, TECHNOLOGY AND ECONOMIC DEVELOPMENT
Neil Saxon	Teresa Husu	MARITIME MUSEUM
Neil Saxon	Teresa Husu	BC TRANSMISSION CORPORATION
Neil Saxon	Teresa Husu	TCA: BC FILM COMMISSION

Kathleen Staniforth	Teresa Husu	BC ASSESSMENT
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Todd Lidstone	Monique Waters	TOURISM BC
Todd Lidstone	Monique Waters	PROVINCIAL CAPITAL COMMISSION

Sandi Chalmers	Kelly Hugli	ICBC
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Justice

Kim Ott, CRM	250 952-8506
Neil Saxon, CRM	250-952-4831
Val Gullekson, CRM	250-952-8780
Sandi Chalmers, CRM	604-660-3653
Annette Woods, CSA	250-952-8565
Erin Hinton, CSA	250--952-5407

Sandi Chalmers	Kelly Hugli	RCMP
Sandi Chalmers	Kelly Hugli	BC SAFETY AUTHORITY

Kim Ott	Annette Woods	PSSG: CORRECTIONS
Kim Ott	Annette Woods	PSSG: COMMUNITY CORRECTIONS
Kim Ott	Annette Woods	PSSG: ADULT CUSTODY

Neil Saxon	Erin Hinton/Annette Woods	PSSG: PEP
Neil Saxon	Erin Hinton/Annette Woods	PSSG: MANAGEMENT SERVICES
Neil Saxon	Erin Hinton/Annette Woods	PSSG: CORPORATE POLICY AND PLANNING
Neil Saxon	Erin Hinton/Annette Woods	PSSG: INVESTIGATION AND STANDARDS OFFICE
Neil Saxon	Erin Hinton/Annette Woods	PSSG: BC LOTTERY CORPORATION
Neil Saxon	Erin Hinton/Annette Woods	PSSG: JUSTICE INSTITUTE OF BC
Neil Saxon	Erin Hinton/Annette Woods	PSSG: LIQUOR DISTRIBUTION
Neil Saxon	Erin Hinton/Annette Woods	PSSG: OFFICE OF THE SUPERINTENDENT OF MOTOR VEHICLES
Neil Saxon	Erin Hinton/Annette Woods	PSSG: EMERGENCY MANAGEMENT
Neil Saxon	Erin Hinton/Annette Woods	PSSG: CORONERS SERVICE
Neil Saxon	Erin Hinton/Annette Woods	PSSG: OFFICE OF THE FIRE COMMISSIONER
Neil Saxon	Erin Hinton/Annette Woods	ABORIGINAL RELATIONS AND RECONCILIATION
Neil Saxon	Erin Hinton/Annette Woods	CONSUMER RELATIONS
Neil Saxon	Erin Hinton/Annette Woods	AG: MULTICULTURALISM AND IMMIGRATION
Neil Saxon	Erin Hinton/Annette Woods	AG: MANAGEMENT SERVICES
Neil Saxon	Erin Hinton/Annette Woods	AG: REFORM SECRETARIAT
Neil Saxon	Erin Hinton/Annette Woods	AG: FEDERAL, PROVINCIAL & TERRITORIAL SECRETARIAT
Neil Saxon	Erin Hinton/Annette Woods	AG: STRATEGIC PLANNING & LEGISLATION
Neil Saxon	Erin Hinton/Annette Woods	AG: BC REVIEW BOARD
Neil Saxon	Erin Hinton/Annette Woods	AG: PUBLIC GUARDIAN & TRUSTEE OF BC
Neil Saxon	Erin Hinton/Annette Woods	AG: BC PAROLE BOARD
Neil Saxon	Erin Hinton/Annette Woods	AG: BUSINESS PRACTICES AND CONSUMER PROTECTION AGENCY

Valerie Gullekson	Erin Hinton	AG: COURT SERVICES
Valerie Gullekson	Erin Hinton	AG: CRIMINAL JUSTICE
Valerie Gullekson	Erin Hinton	AG: JUDICIARY
Valerie Gullekson	Erin Hinton	NATIVE COURT WORKERS AND COUNSELLING

UA User Analyst
 CRM Customer Relationship Manager
 CSA Customer Services Assistant
 BL Business Lead

Contact	Contact Number	Customer
QUINN DALY	250 952-4923	DIRECTOR, CUSTOMER SERVICES

Health

Verna Gene, CRM 604 660-3118
 Fatma Aktary, CRM 250 712-4010
 Peter Gill, CRM 250 952-8552
 Karen Wharton CRM 250-952-8442
 Karen Franklin, CSA 604 660-3116
 Vicki Sanghera CSA 604-660-3651
 Cheryl Ryan, CSA 250-952-8331

Fatma Aktary	Vicki Sanghera	INTERIOR HEALTH AUTHORITY
Fatma Aktary	Vicki Sanghera	NORTHERN HEALTH AUTHORITY
Karen Wharton	Karen Franklin	VANCOUVER ISLAND HEALTH AUTHORITY
Verna Gene	Vicki Sanghera	PROVINCIAL HEALTH SERVICES AUTHORITY
Verna Gene	Karen Franklin	COMM. HOME SUPPORT SRV.
Verna Gene	Karen Franklin	E. BAGSHAW WOMEN'S CL.
Verna Gene	Karen Franklin	EVERY WOMAN'S H.C.
Verna Gene	Karen Franklin	VANCOUVER COASTAL HEALTH AUTHORITY
Verna Gene	Karen Franklin	FRASER HEALTH AUTHORITY
Peter Gill	Cheryl Ryan	MAXIMUS
Peter Gill	Cheryl Ryan	EMERGENCY HEALTH SERVICES- BCAS
Peter Gill	Cheryl Ryan	MINISTRY OF HEALTHY LIVING AND SPORT
Peter Gill	Cheryl Ryan	OLYMPIC SECRETARIAT
Peter Gill	Cheryl Ryan	MINISTRY OF HEALTH SERVICES
Peter Gill	Cheryl Ryan	VITAL STATISTICS

Natural Resources

Sharon Johnson, CRM 250 952-8568
 Linda McClung, CRM 250-952-8780
 Fatma Aktary, CRM 250 712-4010
 Vicki Sanghera, CSA 604-660-3651
 Judy Selvig, CSA 250-952-8018
 Sharon Bottrell, CSA 250 390-6167

Clayton Moore	Sharon Bottrell	TRANSPORTATION AND INFRASTRUCTURE
Clayton Moore	Sharon Bottrell	FORESTS AND RANGE
Clayton Moore	Sharon Bottrell	BC TRANSIT
Clayton Moore	Sharon Bottrell	TRANSPORTATION AND INFRASTRUCTURE
Clayton Moore	Sharon Bottrell	MoT: TRANSPORTATION FINANCING AUTHORITY
Clayton Moore	Sharon Bottrell	LAND TITLES SURVEY AND AUTHORITY
Clayton Moore	Sharon Bottrell	INTEGRATED LAND MANAGEMENT BUREAU
Linda McClung	Judy Selvig	ENVIRONMENTAL APPEALS BOARD
Linda McClung	Judy Selvig	ENVIRONMENT
Linda McClung	Judy Selvig	BC HYDRO
Linda McClung	Judy Selvig	BC UTILITIES
Linda McClung	Judy Selvig	AGRICULTURE AND LANDS
Linda McClung	Judy Selvig	MAL: BC FARM INDUSTRY REVIEW BOARD
Linda McClung	Judy Selvig	FRESHWATER FISHERIES SOCIETY OF BC
Fatma Aktary	Vicki Sanghera	OIL AND GAS COMMISSION
Fatma Aktary	Vicki Sanghera	COLUMBIA BASIN TRUST REAL ESTATE INVESTMENT CORPORATION
Fatma Aktary	Vicki Sanghera	COL. POWER CORP.

Education

Todd Lidstone, CRM 250-952-8341
 Fatma Aktary, CRM 250 712-4010
 Verna Gene, CRM 604-660-3118
 Karen Wharton, CRM 250-952-8442
 Monique Waters, CSA 250-952-4815
 Christina Khoury, CSA 250 952-8015
 Karen Franklin, CSA 604 660-3116
 Vicki Sanghera, CSA 604-660-3651

Fatma Aktary	Vicki Sanghera	THOMPSON R. UNIV.
Fatma Aktary	Vicki Sanghera	UNIVERSITY OF NORTHERN BRITISH COLUMBIA
Verna Gene	Karen Franklin	SEA TO SKY UNIV.
Verna Gene	Karen Franklin	UNIVERSITY OF BRITISH COLUMBIA
Karen Wharton	Christina Khoury	INDUSTRIAL TRAINING AUTHORITY
Karen Wharton	Christina Khoury	ADVANCED EDUCATION AND LABOUR MARKET DEVELOPMENT
Karen Wharton	Christina Khoury	PUBLIC SECTOR EMPLOYER'S COUNCIL SECRETARIAT
Karen Wharton	Christina Khoury	EDUCATION
Todd Lidstone	Monique Waters	SCHOOL BOARDS
Todd Lidstone	Monique Waters	FAMILY MONTESSORI SCHOOL SOCIETY

Social Services

Kobby Owusu-Nyamekye, CRM 250 952-8728
 Fatma Aktary, CRM 250 712-4010
 Peter Gill, CRM 250-952-8552
 Todd Lidstone, CRM 250-952-8341
 Cheryl Ryan, CSA 250 952-8331
 Christina Khoury, CSA 250 952-8015
 Monique Waters, CSA 250-952-4815
 Vicki Sanghera, CSA 604-660-3651
 Karen Franklin, CSA 604 660-3116

Todd Lidstone	Monique Waters	HOUSING AND SOCIAL DEVELOPMENT
Todd Lidstone	Monique Waters	OFFICE OF THE REPRESENTATIVE FOR CHILDREN AND YOUTH
Todd Lidstone	Monique Waters	BC HOUSING
Todd Lidstone	Monique Waters	COMMUNITY LIVING BC
Fatma Aktary	Vicki Sanghera	CHILDREN AND FAMILY INTERIOR
Fatma Aktary	Vicki Sanghera	CHILDREN AND FAMILY NORTH
Kobby Owusu-Nyamekye	Karen Franklin	VANCOUVER ABORIGINAL CHILD AND FAMILY
Kobby Owusu-Nyamekye	Karen Franklin	CHILDREN AND FAMILY DEVELOPMENT - VANCOUVER COASTAL
Kobby Owusu-Nyamekye	Karen Franklin	CHILDREN AND FAMILY DEVELOPMENT - FRASER
Kobby Owusu-Nyamekye	Christina Khoury	CHILDREN AND FAMILY DEVELOPMENT PROVINCIAL OFFICE
Kobby Owusu-Nyamekye	Christina Khoury	CHILDREN AND FAMILY DEVELOPMENT PROVINCIAL PROGRAMS
Kobby Owusu-Nyamekye	Christina Khoury	CHILDREN AND FAMILY DEVELOPMENT CHILDCARE
Kobby Owusu-Nyamekye	Christina Khoury	CHILDREN AND FAMILY DEVELOPMENT VANCOUVER ISLAND
Kobby Owusu-Nyamekye	Christina Khoury	MISSION FRIENDSHIP CENTRE
Kobby Owusu-Nyamekye	Christina Khoury	SQUAMISH LIL'WAT CULTURAL CENTRE
Kobby Owusu-Nyamekye	Christina Khoury	STO:LO NATION
Kobby Owusu-Nyamekye	Christina Khoury	XYOLHEMELYH CHILD & FAMILY SERVICES
Peter Gill	Cheryl Ryan	TOURISM, CULTURE AND THE ARTS
Peter Gill	Cheryl Ryan	COMMUNITY AND RURAL DEVELOPMENT